



# Headset Repair Request Form

Summit Innovations offers a capped price repair service for \$350 ex gst per headset\*. Please complete this form to order parts and request headset repairs. Once completed, please place this form in the Summit Service box provided along with the parts which require repairing and ship to Summit Innovations using the address label provided below.

Send Date: \_\_\_\_/\_\_\_\_/\_\_\_\_

## Restaurant Details

Brand: \_\_\_\_\_ Restaurant Name: \_\_\_\_\_ ID: \_\_\_\_\_

Contact Person (name): \_\_\_\_\_ Contact Phone: \_\_\_\_\_ Contact Email: \_\_\_\_\_

## Restaurant Location

Street Address: \_\_\_\_\_ Address Line 2: \_\_\_\_\_

City: \_\_\_\_\_ State/Territory: \_\_\_\_\_ Post Code: \_\_\_\_\_

## Repair Request

*The following headset equipment has been included for repairs:*

**ITEM 1:** QTY: \_\_\_\_\_ Product Details (e.g. headset, battery): \_\_\_\_\_

Serial Number: \_\_\_\_\_ Fault/Symptoms: \_\_\_\_\_

**ITEM 2:** QTY: \_\_\_\_\_ Product Details (e.g. headset, battery): \_\_\_\_\_

Serial Number: \_\_\_\_\_ Fault/Symptoms: \_\_\_\_\_

**ITEM 3:** QTY: \_\_\_\_\_ Product Details (e.g. headset, battery): \_\_\_\_\_

Serial Number: \_\_\_\_\_ Fault/Symptoms: \_\_\_\_\_

Only repair/replace part associated with the symptom/s listed

*If left unticked or fault/symptom left blank, works undertaken will be a full headset service at the capped price of \$350 ex gst per headset*

## New Product Request

*I wish to purchase new (please indicate the quantity of new parts required):*

Headset  Battery  HME Foam Ear Pads (Pk 12)  3M Foam Ear Pads (Pk10)

Other: \_\_\_\_\_

*\*Headsets beyond economical repair excluded. Summit will quote if repairs are estimated to exceed \$1000.*

Return to (cut off and use for box label):

**TO: SUMMIT INNOVATIONS PTY LTD**  
**61-63 MILLS ROAD, BRAESIDE VIC 3195**  
**PH: 1300 SUMMIT (1300 478 664)**

**FROM:** Restaurant Brand: \_\_\_\_\_  
Suburb: \_\_\_\_\_ State: \_\_\_\_\_  
Contact Name: \_\_\_\_\_ Phone: \_\_\_\_\_