



Headset Repair Request Form

Summit Innovations offers a capped price repair service for \$350 ex gst per headset*. Please complete this form to order parts and request headset repairs. Once completed, please place this form in the Summit Service box provided along with the parts which require repairing and ship to Summit Innovations using the address label provided below.

Send Date: ____/____/____

Restaurant Details

Brand: _____ Restaurant Name: _____ ID: _____

Contact Person (name): _____ Contact Phone: _____ Contact Email: _____

Restaurant Location

Street Address: _____ Address Line 2: _____

City: _____ State/Territory: _____ Post Code: _____

Repair Request

The following headset equipment has been included for repairs:

ITEM 1: QTY: _____ Product Details (e.g. headset, battery): _____

Serial Number: _____ Fault/Symptoms: _____

ITEM 2: QTY: _____ Product Details (e.g. headset, battery): _____

Serial Number: _____ Fault/Symptoms: _____

ITEM 3: QTY: _____ Product Details (e.g. headset, battery): _____

Serial Number: _____ Fault/Symptoms: _____

Only repair/replace part associated with the symptom/s listed

If left unticked or fault/symptom left blank, works undertaken will be a full headset service at the capped price of \$350 excluding GST and shipping.

New Product Request

I wish to purchase new (please indicate the quantity of new parts required):

Headset Battery HME Foam Ear Pads (Pk 12) PAR G5 / 3M G5 Foam Ear Pads (Pk10)

Other: _____

**\$350 per headset repair excludes GST + shipping. If parts and labour are less than \$350, you will be billed accordingly. Exception to the above would be if headset is beyond economic repair. Summit will advise if this is the case.*

Return to (cut off and use for box label):

TO: SUMMIT INNOVATIONS PTY LTD
61-63 MILLS ROAD, BRAESIDE VIC 3195
PH: 1300 SUMMIT (1300 478 664)

FROM: Restaurant Brand: _____
Suburb: _____ State: _____
Contact Name: _____ Phone: _____